



Republic of the Philippines
GENERAL SANTOS CITY WATER DISTRICT
 E. Fernandez St., Brgy. Lagao, General Santos City
 Telephone No. (083) 552-3824/ Telefax No. (083) 553-4960
 E-mail Address: gscwaterdistrict@yahoo.com
 www.gensanwater.gov.ph



GSCWD Targets for 2022

MFO's & PERFORMANCE INDICATORS		FY 2022 TARGET
A. PERFORMANCE RESULTS		
PI 1 - (Quality) Access to potable water	Percentage of household with access to potable water against the total number of households within the coverage of the LWD	39% (56,631 active service connections)
PI 2 - (Quality) Reliability of the service	Percentage of household connection receiving 24/7 supply of water.	99%
PI 3 - (Timeliness) Adequacy - should not be less than 1.5:1	Source Capacity of LWD to meet demands for 24/7 supply of water. To compute adequacy, use formula below: Rated capacity of source (cu.m./yr) / Demand (cu.m./yr) Demand = No. of active connections x 5 (average household size) x 100 - 130 (liters per capita per day) x 365 days x 1 m ³ / 1000 Lit	≥ 1.5:1
PI 4 - COVID-19 Response Measures	Wash hand facilities Water deliver services Public Information drives Sanitation and hygiene activities Disinfection Initiatives Issuance of health protocols Other resiliency program/s to mitigate COVID-19	implemented implemented implemented implemented implemented implemented
PI 5 - (Quantity) Non-Revenue Water should not exceed 30%	Percentage of unbilled water to water production	not exceed 30%
PI 6 - (Quality) Potability	All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017. Daily chlorine residual requirement should be at least 0.3 ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at 0.2 to 0.4 ppm.	at least 0.30 ppm
PI 7 - (Timeliness) Adequate / Reliability of Service	Average response time in hours to restore service (major repair) when there are interruption due to line breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of the LWD	24 hrs
PI 8 - Staff Productivity Index	Categories A,B,C = 1 staff for every one hundred twenty (120) service connections; Category D = 1 staff for every one hundred (100) service connections	120:1
PI 9 - Water Quality Reports	Microbiological/ Bacteriological Reports, Physical & Chemical Reports, and Chlorine Residual Reports	submitted on time
B. PROCESS RESULTS		
PI 1 - Quality of service	1. ISO-certified Quality Management System (QMS) or its equivalent for LWDs under Categories A and B;	ISO 9001:2015 certified

Safe Water... Our Thrust, Our Service, Our Commitment.

C. FINANCIAL RESULTS		
PI 1 - Financial Viability and Sustainability	Collection Efficiency (≥ 90%)	≥ 90.00%
	Current Ratio ≥ 1.5 : 1	≥ 1.5 : 1
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive Net Balance in the Average Net Income
D. CITIZEN/ CLIENT SATISFACTION RESULTS		
PI 1 - Customer Satisfaction	1. Compliance with Republic Act No. 11032 or Ease of Doing Business and Efficient Government Delivery Service Act of 2018; 2. Percentage of Customer's Complaints acted upon against received complaints * Complaints through Hotline #8888, Presidential Complaint Center, Contact Center ng Bayan acted upon within 72 Hours; 3. Complaints received through the WD Customer Service unit within the period prescribed under RA 11032 and other issuance.	Certificate of Compliance submitted on or before deadline 97% 97%

Prepared by:


 Christine B. Tacuban
 PBB Focal Person


Recommending Approval:


 Ferdinand S. Ferrer, MPA
 Assistant General Manager for Administration


 Francisco R. Afolod, Jr. CPA, CESE
 Assistant General Manager for Finance


 Engr. Rogelio A. Besana, Jr.
 Assistant General Manager for Operations and Technical Services

Approved by:


 Engr. Arn B. Gellangarin
 General Manager A



GENERAL SANTOS CITY WATER DISTRICT (GSCWD)
 E. Fernandez Street (Emergency Road), Lagao, General Santos City
 Telephone Nos. 552-3824, 554-7231, Telefax No. (083)553-4960

Excerpt from the minutes of the 18th Regular Meeting of the Board of Directors of General Santos City Water District held at GSCWD Office, E. Fernandez Street, Lagao, General Santos City on 21 September 2021 at 11:00AM.

Members Present

- | | |
|------------------------------------|-----------------|
| Dir. Manuel Fortunato D. Yaphockun | - Chairman |
| Dir. Francisco N. Lorenzo | - Vice Chairman |
| Dir. Rabmor Thomas T. Bartolome | - Secretary |
| Dir. Marjorie Bandolon-Cartojano | - Treasurer |
| Dir. Isaias L. Golez, Jr. | - PIO |

Others Present

- | | |
|-------------------------------------|--------------------------------------|
| Engr. Arn B. Gellangarin | - General Manager |
| Engr. Rogelio A. Besana, Jr. | - Asst. General Manager - Operations |
| Francisco R. Alolod, Jr., CPA, CESE | - Asst. General Manager - Finance |
| Maritess P. Primaylon | - Senior Corporate Budget Specialist |
| Liza S. Alair | - Executive Assistant B |
| Vanessa Jane A. Lim | - Clerk Processor C |

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RESOLUTION NO. 44
series 2021

RESOLUTION APPROVING AND ADOPTING THE 2022 ANNUAL BUDGET OF THE GENERAL SANTOS CITY WATER DISTRICT

Whereas, the GSCWD Annual Budget for calendar year 2022 was presented to the Board of Directors;


Whereas, there is a need to adopt and approve the annual operating budget for CY 2022 as this will be the guiding tool of the management in its operation;

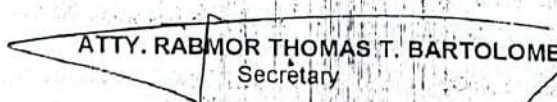
Whereas, the 2022 Annual Budget was thoroughly discussed and reviewed by the Board of Directors during the series of Board meetings;

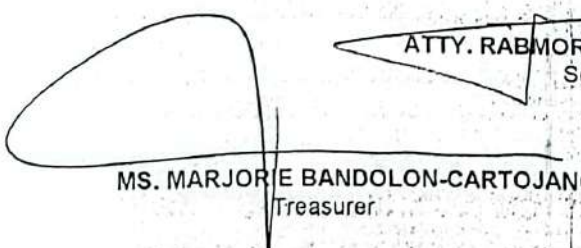
Whereas, after thorough deliberation, the Board of Directors approved and confirmed the adoption of the 2022 Annual Budget of the GSCWD as presented;

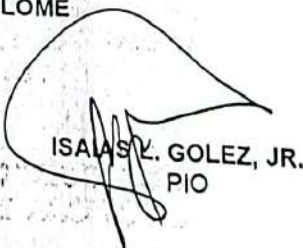
WHEREFORE, ON JOINT MOTION UNANIMOUSLY SECONDED BY THE BOARD OF DIRECTORS, RESOLVED TO APPROVE AND TO ADOPT THE 2022 ANNUAL BUDGET OF GSCWD


 ENGR. MANUEL FORTUNATO D. YAPHOCKUN
 Chairman


 DR. FRANCISCO N. LORENZO
 Vice Chairman


 ATTY. RABMOR THOMAS T. BARTOLOME
 Secretary


 MS. MARJORIE BANDOLON-CARTOJANO
 Treasurer


 ISAIAS L. GOLEZ, JR.
 PIO



GENERAL SANTOS CITY WATER DISTRICT

CASHFLOW PROJECTION

Budget Year 2022

	2022 BUDGET 1	2021 BUDGET 2	2021 ACTUAL 3	INCREASE (DECREASE) (1 - 3)	% OF INCREASE (DECREASE)
Active Connections (Year End)	56,594.00	58,442.00	54,743	1,851	3.4%
Consumption/connection	25.90	25.65	25.60	0	1.2%
Billed Water (cu.m.) refer to schedule	17,589,415	17,353,610	16,577,249	1,012,167	6.1%
Non-revenue water	30%	30%	30%	-	0.0%
Production - cu.m.	25,127,736	23,644,263	22,870,293	2,257,443	9.9%
Effective Water Rate	27.60	27.79	27.68	(0)	-0.3%
Billing (psm)	485,467,860	458,102,769	453,709,699	31,758,161	7.0%
Collection Efficiency	95.0%	95.0%	95.0%	-	0.0%
CASH FLOWS:					
Water Sales Collection	460,733,564	458,102,769	453,709,699	7,023,864	1.5%
Accounts Receivable - past years	39,268,681	40,950,000	38,027,246	1,241,435	3.3%
Other Receipts	38,892,342	10,206,010	22,657,281	16,235,062	71.7%
Loan Proceeds - DBP	-	-	-	-	-
TOTAL CASH INFLOWS	538,894,587	509,258,779	514,394,226	24,500,361	4.8%
CASH OUTFLOWS:					
Personal Services	207,409,667	207,020,169	180,075,151	27,334,516	15.2%
Other Operating Expenses	158,013,883	153,359,686	136,180,785	21,833,097	16.0%
Maintenance Expenses	7,872,000	26,180,000	23,345,251	(15,473,251)	-66.3%
Interest Expenses (DBP/AI-Amanah)	2,612,294	3,934,744	3,894,867	(1,282,573)	-32.9%
Purchase of Materials for INVENTORY	67,010,000	24,500,000	24,500,000	42,510,000	173.5%
CAPEX	122,482,000	139,155,000	130,852,250	(8,370,250)	-6.4%
Debt Service -dbp/amanah	11,689,437	43,656,948	43,656,948	(31,967,511)	-73.2%
Monetization of Leave Credits	3,042,446	2,659,515	2,393,564	648,883	21.3%
Accounts Payable - Retention (suppliers)	3,800,000	1,365,798	1,365,798	2,324,930	61.2%
Other Payables (CNA)	6,800,000	6,850,000	6,500,000	300,000	4.62%
Reserve Fund Allocation	6,000,000	6,000,000	6,000,000	-	0.00%
TOTAL CASH OUTFLOWS	596,731,727	614,681,860	558,764,614	37,967,113	6.8%
Cash Provided by Optng Activities(deficit)	(57,837,140)	(105,423,081)	(44,370,388)	(13,466,752)	30.4%
Add: Beginning Balance	81,716,097	86,847,206	126,086,485	32,989,302	-35.2%
CASH BALANCE ,ENDING	23,878,957	(18,575,875)	81,716,097	(57,837,140)	-70.8%
Add: Reserve Balance	57,682,663	51,453,250	51,682,663	6,000,000	11.6%
TOTAL CASH BALANCE, end	81,561,619	32,877,375	133,398,759	(51,837,140)	-38.9%

PREPARED BY:

MARITESS P. BRAYLON, MPA
SENIOR CORPORATE BUDGET SPECIALIST

VERIFIED BY:

FRANCISCO R. ALOLOD JR., CPA
AGM-FINANCE

RECOMMENDED FOR BOD APPROVAL:

ENGR. ARN B. GELLANGARIN
General Manager

APPROVED BY BOARD OF DIRECTORS

PER BOD RESOLUTION NO. 44 s. 201
DATE: September 21, 2021

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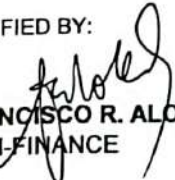
**GENERAL SANTOS CITY WATER DISTRICT
BUDGET APPROPRIATION 2022**

OTHER BASIC ASSUMPTIONS / COMPUTATIONS: (Projected Cash Flow)	
For the Year 2022	
CASH INFLOW	
1	Water Sales Collection = 95% Collection Efficiency
	Water Sales P 485,472,083.66 x 95% = 461,198,479
	Senior Citizen Discount (464,916)
2	Estimated Collection of Accounts Receivable-past years
	(P60,000,000 x 65%) 39,268,681
3	Estimated Other Receipts
	Other Service Income 27,452,281
	Fines and Penalties 8,495,761
	Interest Income 485,728
	Laboratory Income 2,371,829
	Others 86,742.85
	TOTAL RECEIPTS 538,894,587
CASH OUTFLOW	
	TOTAL CAPEX 122,482,000
	TOTAL PERSONNEL SERVICES 207,409,667
	TOTAL OPERATING EXPENSES 158,013,883
	TOTAL MAINTENANCE EXPENSES 7,872,000
	TOTAL INVENTORY 67,010,000
	Vacation Leave Benefits - due to Officers and employees employees. 3,042,446
	{ this account is presented only in the Projected Income Statement to determine the Net Income at the end of the Year)
	INTEREST EXPENSE 2,612,294
	PAYABLES 22,289,437
	NET CASH OUTFLOW 590,731,727

Prepared by:


MARITESS P. PRIMAYLON, MPA
SENIOR CORPORATE BUDGET SPECIALIST

VERIFIED BY:


FRANCISCO R. ALOLOD JR., CPA
AGM-FINANCE



**GENERAL SANTOS CITY WATER DISTRICT
SUMMARY OF ANNUAL BUDGET 2022
(Cashflow)**

% TO TOTAL

RECEIPTS:

Water Sales Collection	460,733,564
A/R -Past years	39,268,681
Other Receipts	38,892,342
TOTAL RECEIPTS	538,894,587

DISBURSEMENTS:

PERSONAL SERVICES (HRD)	207,409,667	38.49%
OTHER OPERATING EXPENSES	158,013,883	29.32%
TOTAL MAINTENANCE EXPENSES	7,872,000	1.46%
CAPITAL EXPENDITURES	122,482,000	22.73%
DEBT SERVICE - dbp/amanah	11,689,437	2.17%
INTEREST EXPENSE (DBP/AL- AMANAH)	2,612,294	0.48%
MATERIALS FOR SERVICE CONNECTIONS	67,010,000	12.43%
MONETIZATION OF LEAVE CREDITS	3,042,446	0.56%
ACCOUNTS PAYABLE- RETENTION (SUPPLIERS)	3,800,000	0.71%
OTHER PAYABLES- C.N.A	6,800,000	1.26%
RESERVE FUND ALLOCATION	6,000,000	1.11%

TOTAL DISBURSEMENTS **596,731,727** **111%**

NET CASH INFLOW (DEFICIT) , Dec 31, 2022 **(57,837,140)**

ADD: CASH BALANCE, DECEMBER 31, 2021 **81,716,097**

CASH BALANCE, DECEMBER 31, 2022(FREE CASH) **23,878,957**

RESERVE BALANCE **57,682,663**

TOTAL WD FUNDS , DECEMBER 31, 2022 **81,561,619**

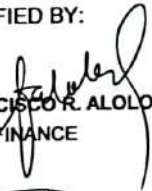
NOTE:

Allocation for PRAISE (P209,993,291 x 6%) **17,369,597.46**

Prepared by:


MARITESS P. PRIMATLON, MPA
SENIOR CORPORATE BUDGET SPECIALIST

VERIFIED BY:


FRANCISCO R. ALOLOD JR., CPA
AGM-FINANCE

Recommended for BOD Approval:


ARN B. GELLANGARIN, PME
General Manager A

Approved by the Board of Directors:

BOARD RESOLUTION NUMBER 44 5-2021

DATE: 9/21/21