

E. Fernandez St., Brgy. Lagao, General Santos City
Telephone No. (083) 552-3824/ Telefax No. (083) 553-4960
E-mail Address: gscwaterdistrict@yahoo.com
www.gensanwater.gov.ph





GSCWD Targets for 2023

	MFO's & PERFORMANCE INDICATORS	FY 2023 TARGET
A. PERFORMANCE RESULTS		
PI 1 - (Quality) Access to potable water	Percentage of household with access to potable water against the total number of households within the coverage of the LWD	30% (59,785 active service connections)
PI 2 - (Quality) Reliability of the service		
PI 3 -(Timeliness) Adequacy - should not be less than 1.5:1	Source Capacity of LWD to meet demands for 24/7 supply of water. To compute adequacy, use formula below: Rated capacity of source (cu.m./yr)/ Demand (cu.m./yr) Demand = No. of active connections x 5 (average household size) x 100 - 130 (liters per capita per day) x 365 days x 1 m³ / 1000 Lit	≥ 1.5:1
PI 4 -COVID-19 Response Measures	Wash hand facilities Water deliver services Public Information drives Sanitation and hygiene activities Disinfection Initiatives Issuance of health protocols Other resiliency program/s to mitigate COVID-19	implemented implemented implemented implemented implemented implemented implemented
PI 5 - (Quantity) Non-Revenue Water should not exceed 30%	Percentage of unbilled water to water production	not to exceed 30%
PI 6 - (Quality) Potability	All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017. Daily chlorine residual requirement should be at least 0.3 ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at 0.2 to 0.4 ppm.	at least 0.30 ppm
PI 7 - (Timeliness) Adequate / Reliability of Service	Average response time in hours to restore service (major repair) when there are interruption due to line breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of the LWD	24 hrs
	Average response time in hours to restore service (major repair) when there are interruption due production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of the LWD	72 hrs
PI 8 - Staff Productivity Index	Productivity Index Categories A,B,C = 1 staff for every one hundred twenty (120) service connections; Category D = 1 staff for every one hundred (100) service connections	
PI 9 - Water Quality Reports	Microbiological/ Bacteriological Reports, Physical & Chemical Reports, and Chlorine Residual Reports	submitted on time
B. PROCESS RESULTS		
PI 1 - Quality of service	I. ISO-certified Quality Management System (QMS) or its equivalent for LWDs under Categories A and B;	ISO 9001:2015 certified

C. FINANCIAL RESULTS			
Pl 1 - Financial Viability and	Collection Efficiency (≥90%)	≥ 90.00%	
Sustainability	Current Ratio ≥ 1.5 : 1	≥1.5:1	
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive Net Balance in the Average Net Income	
D. CITIZEN/ CLIENT SATISFAC	TION RESULTS		
PI 1 - Customer Satisfaction	1. Compliance with Republic Act No. 11032 or Ease of Doing	Certificate of Compliance	
	Business and Efficient Government Delivery Service Act of 2018;	submitted on or before deadline	
	Percentage of Customer's Complaints acted upon against received complaints		
	* Complaints through Hotline #8888, Presidential Complaint Center, Contact Center ng Bayan acted upon within 72 Hours;	97%	
	Complaints received through the WD Customer Service unit within	22/2000	
	the period prescribed under RA 11032 and other issuance.	97%	

Prepared by:

Christine B. Tacuban PBB Focal Person

Approved by:

Ferdinand S. Ferrer MPA Acting General Manager



GENERAL SANTOS CITY WATER DISTRICT (GSCWD)

E. Fernandez Street (Emergency Road), Legeo, General Sentos City Telephone Nos. 552-3824, 554-7231, Teletax No.(083)553-4960

Excerpt from the minutes of the 19th Regular Meeting of the Board of Directors of General Santos City Water District held at GSCWD Office, E. Fernandez Street, Lagao, General Santos City on 12 October 2022 at 10:00AM.

Members Present

Dir. Manuel Fortunato D. Yaphockun

Dir. Francisco N. Lorenzo

Dir. Rabmor Thomas T. Bartolome

Dir. Marjorie Bandolon-Cartojano

Dir. Isaias L. Golez, Jr.

Others Present

Engr. Arn B. Gellangarin

Liza S. Alair

Francisco R. Alolod, Jr., CPA, CESE

Maritess P. Primaylon, MPA.

Vanessa Jane A. Lim

- Chairman

- Vice Chairman

- Secretary

- Treasurer

- PIO

- General Manager

- Executive Assistant B

- Asst. General Manager, Finance

- Division Manager

- Clerk Processor C

RESOLUTION NO. 47 series 2022

RESOLUTION APPROVING AND ADOPTING THE 2023 ANNUAL BUDGET OF THE GENERAL SANTOS CITY WATER DISTRICT

Whereas, the GSCWD Annual Budget for calendar year 2023 was presented to the Board of Directors:

Whereas, there is a need to adopt and approve the annual operating budget for CY 2023 as this will the guiding tool of the management in its operation;

Whereas, the 2023 Annual Budget was thoroughly discussed and reviewed by the Board of Directors during the series of Board meetings;

Whereas, after thorough deliberation, the Board of Directors approved and confirmed the adoption of the 2023 Annual Budget of the GSCWD as presented;

WHEREFORE, ON JOINT MOTION UNANIMOUSLY SECONDED BY THE BOARD OF DIRECTORS, RESOLVED TO APPROVE AND TO ADOPT THE 2023 ANNUAL BUDGET OF GENERAL SANTOS CITY WATER DISTRICT

ENGR. MANUEL FORTUNATO D. YAPHOCKUN

Chairman

DR. FRANCISCO N. LORENZO

Vice Chairman

ATTY, RABMOR THOMAS T. BARTOLOME

Secretary

MS. MARJORIE BANDOLON-CARTOJANO

Treasurer

ISAIAS L. GOLEZ, JR.

PIO



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CASHFLOW PROJECTION

Budget Year 2023

	2023 BUDGET 1	2022 BUDGET 2	2022 ACTUAL 3	%age Utilization	(DECREASE) (1-3)	% OF INCREASE (DECREASE
Active Connections (Year End)	59,785.00	58,442.00	54,743	93.67%	5,042	9.2%
Consumption/connection	26.07	25.65	25.60	99.81%	0	1.8%
Billed Water (cu.m.) refer to schedule	18,221,326	17,353,610	16,648,366	95.94%	1,572,960	9.4%
Non-revenue water	30%	30%	30%	100.00%	-	0.0%
Production - cu.m.	26,030,466	23,644,263	24,972,549	105.62%	1,057,917	4.2%
Effective Water Rate	27.92	27.79	26.58	95.65%	1	5.0%
Billing (peso)	508,669,962	482,602,681	467,506,881	96.87%	41,163,081	8.8%
Collection Efficiency	95.0%	95.0%	95.0%	100.00%	,	0.0%
CASH INFLOWS:						0.076
Water Sales Collection	482,789,301	458,102,769	478,589,816	104.47%	4,199,485	0.9%
Accounts Receivable - past years	29,646,133	40,950,000	39,211,664	95.75%	(9,565,531)	
ner Receipts	24,935,824	10,206,010	21,540,907	211.06%	3,394,917	15.8%
Loan Proceeds - Motorcycle	255,504	-	255,504		2: 18	
TOTAL CASH INFLOWS	537,626,762	509,258,779	539,342,387	105.91%	(1,715,625)	-0.3%
CASH OUTFLOWS:						
Personal Services	196,312,314	186,614,808	179,982,680	96.45%	16,329,634	9.1%
Other Operating Expenses	171,557,630	176,850,910	162,767,599	92.04%	8,790,031	5.4%
Maintenance Expenses	14,090,000	31,655,300	28,079,726	88.70%	(13,989,726)	N. 202 SAME ST
interest Expenses (DBP/Al-Amanah)	2,124,437	2,612,294	2,612,294	100.00%	(487,857)	-18.7%
Puchase of Const.Materials Invty.	55,396,750	74,001,860	74,001,860	100.00%	(18,605,110)	-25.1%
CAPEX	61,762,750	154,225,305	138,802,772	90.00%	(77,040,022)	-55.5%
Debt Service -dbp/amanah	9,077,142	11,689,437	11,689,437	100.00%	(2,612,294)	-22.3%
Monetization of Leave Credits	3,358,176	3,042,446	2,393,564	78.67%	964,613	28.7%
bounts Payable - Retention	4,240,880	3,800,000	3,800,000	100.00%	2,324,930	54.8%
Other Payables (C N A)	6,500,000	6,800,000	6,500,000	95.59%	2,027,000	0.00%
Motorcycle Loan	1,500,000	200-200-00-00-00-00-00-00-00-00-00-00-00				0.0070
Reserve Fund Allocation	MCMALOUS S.	6,000,000				
TOTAL CASH OUTFLOWS	525,920,080	657,292,360	610,629,931	92.90%	(84,709,851)	-13.9%
Cash Provided by Optng Activities(deficit)	11,706,682	(148,033,581)	(71,287,544)	48.16%	82,994,226	-116.4%
Add: Beginning Balance	9,905,670	86,847,206	81,193,214	93.49%	32,989,302	-87.8%
CASH BALANCE ,ENDING	21,612,352	(61,186,375)	9,905,670	-16.19%	11,706,682	118.2%
Add: Reserve Balance	51,889,904	51,453,250	51,889,904	100.85%	(0)	0.0%
TOTAL CASH BALANCE, end	73,502,256	(9,733,125)	61,795,574	-634.90%	11,706,682	18.9%

PREPARED BY:

MARITESS P. MEMAYLON, MPA

VERIFIED BY:

CDA C

RECOMMENDED FOR BOD APPROVAL

FRANCISCO R. ALOLOD IR CPA

ENGR. ARN B. GELLANGARIN

GENERAL MANAGER

APPROVED BY BOARD OF DIRECTORS

PER BOD RESOLUTION NO.



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SUMMARY OF ANNUAL BUDGET 2023 (Cashflow)

% TO TOTAL

			10 TOTAL
RECEIPTS:			
Water Sales Collection		482,789,301	
A/R -Past years		29,646,133	
Other Receipts		24,935,824	
Loan Proceeds - Motorcycle		255,504	
TOTAL RECEIPTS		537,626,762	
DISBURSEMENTS:			
PERSONAL SERVICES (HRD)	196,312,314		36.51%
OTHER OPERATING EXPENSES	171,557,630		31.91%
TOTAL MAINTENANCE EXPENSES	14,090,000		2.62%
CAPITAL EXPENDITURES	60,762,750		11.30%
OTHER CAPEX	1,000,000		
DEBT SERVICE - dbp/amanah	9,077,142		1.69%
INTEREST EXPENSE (DBP/AL- AMANAH)	2,124,437		0.40%
MATERIALS FOR SERVICE CONNECTIONS	55,396,750		10.30%
MONETIZATION OF LEAVE CREDITS	3,358,176		0.62%
ACCOUNTS PAYABLE- RETENTION (SUPPLIERS)	4,240,880		0.79%
OTHER PAYABLES- C.N.A	6,500,000		1.21%
MOTORCYCLE LOAN	1,500,000		0.28%
TOTAL DISBURSEMENTS		525,920,080	98%
NET CASH INFLOW (DEFICIT), Dec 31, 2023		11,706,682	
ADD: CASH BALANCE, DECEMBER 31, 2022		9,905,670	
CASH BALANCE, DECEMBER 31, 2023(FREE CASH) RESERVE BALANCE		21,612,352 51,889,904	
TOTAL WD FUNDS , DECEMBER 31, 2023		73,502,256	
NOTE: Allocation for PRAISE (P196,312,314 1 x 6%)		11,778,738.84	
Prepared by:	Recommended for	r BOD Approval:	

Approved by the Board of Directors:

BOARD RESOLUTION NUMBER DATE:

ARN'B. GELLANGARIN, PME

Seneral Manager A



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16	R BASIC ASSUMPTIONS / COMPUTATIONS: (Project For the Year 2023	ed Cash Flow)
	CASH INFLOW	
	Water Sales Collection = 93% Collection Efficiency	
	Water Sales P 508,669,962 x 95% =	483,236,464
	Senior Citizen Discount	(447,163)
2	Estimated Collection of Accounts Receivable-past years	49,577,965
3	Estimated Other Receipts	
	Other Service Income	12,825,987
	Fines and Penalties	8,901,724
	Interest Income	421,840
	Laboratory Income	2,613,164
	Water System Fees-Tanker	173,109
	Loan Proceeds - Motorcycle	255,504.00
	TOTAL RECEIPTS	557,558,595
	CASH OUTFLOW	
	CAPEX	04 700 750
	Personnel Services	61,762,750
	Operating Expenses	196,312,314
	Maintenance Expenses	171,557,630
	Inventory Construction Materials	14,090,000 55,396,750
	Vacation Leave Benefits - due to Officers and employees	3,358,176
	employees.	
	{ this account is presented only in the Projected Income	
	Statement to determine the Net Income at the end of the	
	Year)	
	Interest Expense	2,124,437
	Debt Service -dbp/amanah	9.077,142
	Other Payables	3,017,142

Prepared by:

NET CASH OUTFLOW

MARITESS P. PRIMAYLON, MPA DIVISION MANAGER-A

VERIFIED BY:

FRANCISCO R. ALOLOD JR., CPA

AGM-FINANCE

525,920,080