



Republic of the Philippines
GENERAL SANTOS CITY WATER DISTRICT (GSCWD)

GSCWD Bldg., E. Fernandez Street (Emergency Road), Lagao, General Santos City

Telephone No.: 552-3824/554-7231; Telefax No.: 553-4960

E-mail Address: gscwaterdistrict@yahoo.com

CERTIFICATION OF COMPLIANCE

I, **ENGR. ARN B. GELLANGARIN**, Filipino, of legal age, General Manager of the GENERAL SANTOS CITY WATER DISTRICT (GSCWD), being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The General Santos City Water District has established its service standards known as the Citizen's Charter the enumerates the following:
 - a. Vision and mission of GSCWD;
 - b. Frontline services offered;
 - c. Step-by-step procedure in availing of frontline services;
 - d. Employee responsible for each step;
 - e. Time needed to complete the procedure;
 - f. Amount of fees;
 - g. Required documents; and
 - h. Procedure of filing complaints.
2. The Citizen's Charter is posted as information billboards in GSCWD Office.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of the office.
4. The Citizen's Charter is written either in English, Filipino, or in local dialect and published as an information material.
5. The Citizen's Charter is uploaded in agency's website and accessible to the public.
6. The Citizen's Charter was approved and adopted by the GSCWD Board of Directors as per Board Resolution No. 48, series 2009 dated August 9, 2009 and was launched last August 18, 2009.

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can be verified.

In **WITNESS WHEREOF**, the undersigned hereunto affixed his signature this 5th day of December 2012 at General Santos City, Philippines.

SUBSCRIBED AND SWORN TO BEFORE
ME THIS JAN 21 2014
AT GENERAL SANTOS CITY, PHILIPPINE


ENGR. ARN B. GELLANGARIN
General Manager

EODORO P. SALES
NOTARY PUBLIC